

2nd December 2010

To whom it may concern.

I first contacted Daco Solutions in Spring 2010 following an advertisement I saw in Labels and Labelling. I explained to them roughly what I wanted to achieve, the production of plain labels in many different types of materials and flexibility to grow.

I found that they were very thorough in their investigation of my specific requirements. As a result, they greatly assisted in the purpose and specification of the equipment, which thankfully changed considerably from my original thoughts. The final design incorporated a closed loop tension control with some custom modifications which paid for itself within a month due to the complete lack of waste material in setup and change over. In fact, due to their ingenuity, we are able to setup a job with 1 meter of material. The final machine has also been configured ready for additional waste winders and stripping systems should the need arise.

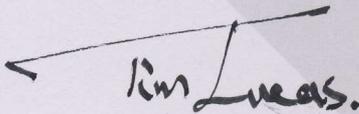
When I arrived at Daco Solutions for the factory acceptance test and equipment training, I could not believe the sheer build and engineering quality of the machine, it was astounding - and it worked perfectly. The documentation with the machine was very comprehensive and clear and was a training manual in itself. The accuracy of the machine was very impressive. The design allowed for precision die cutting to close tolerances on troublesome material, which was of particular importance to me. I was also particularly happy to see all components from the electrical, pneumatic and control point of view to be completely generic and obviously available from local wholesalers close to my own premises.

Since I have had the machine running in a production capacity there have been the inevitable questions and requests for extra bits and pieces, and I can happily say that every time I called, I was immediately connected with their support team and the information was forthcoming instantly. It is very pleasing and reassuring to speak to people who not only know their own product but also the entire industry - to this end they have become a resource to my company for everything from material sourcing and selection to suggested markets for product.

In essence, I have found Daco Solutions Ltd, to be a reliable, knowledgeable company with both great solid products and great solid people working for them. It is one of the finest companies I have had the pleasure to do business with.

Please feel free to contact me by phone or email for any specific information relating to this equipment.

Your Sincerely,



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